

Department of Veterans Affairs
Veterans Health Administration
Office of Care Coordination (11CC)
810 Vermont Ave. NW
Washington, DC 20420

February 4, 2004

Your Network was recently awarded the amount of \$1M for the implementation of Care Coordination/ Home Telehealth programs within your Network. To assist in your program planning, development and implementation we'd like to provide some information and contacts.

Attached you will find a "start up kit" or orientation packet. Please review and address any questions to:

Sarita Figueroa, MBA
Acting Business Manager
VHA Office of Care Coordination (OCC)
727-319-1288 or 1286
email: Sarita.Figueroa2@med.va.gov

Within the Orientation Packet you will also find a description of the Care Coordination/ Home Telehealth Conditions of Participation. It is our goal to facilitate each Network to the CCHT Program Designation level within this fiscal year. Attached to this letter you will find a projected timeline and the Quality Manager assigned to consult with your team as requested and facilitate your Networks move to full CCHT Program Designation. For questions related to the Conditions of Participation and program designation process please contact:

Linda Foster MSN, RN
Acting Quality Manager (OCC VACO)
Indianapolis, IN
Tel. 317-554-0163
linda.foster@med.va.gov

Deborah Antai-Otong MSN, ARNP
Acting Quality Manager (OCC VACO)
Dallas, TX
Tel. 214-857-2028
deborah.antai-otong@med.va.gov

Also for general questions or support you may contact:

Bill Judy
Acting Director of Operations
National Office of Care Coordination (OCC)
202-273-9628
email: William.Judy@hq.med.va.gov

In partnership with you, the National Office of Care Coordination is committed to provide you with all necessary support needed to implement your new programs, and to help you to succeed in the establishment of a revolutionary new approach to health care in VA that uses innovative disease management technologies to benefit thousands of veterans.

We look forward to work with you,

Sincerely,

Adam Darkins, MD MPH
Chief Consultant